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Minutes of the meeting of "World Consumer Rights Day" held on 15/03/2018 at 11-00am in the Office Chamber of the Addl. Deputy Commissioner & i/c FCS & CA, Goalpara

The meeting of "World Consumer Rights Day" was presided over by the Additional Deputy Commissioner & i/c Food, Civil Supplies & Consumer Affairs, Goalpara and the following officers attended in the meeting.

1. Shri Omar Sharif, ACS, ADC & i/c FCS & CA, Goalpara.
2. Shri N A Siddique, i/c DDS, Goalpara.
3. Shri Dipakananda Choudhury, for HM, Central Girls' High School, Goalpara.
4. Sheikh H A Ahmed, Principal, Govt. BT College, Goalpara.
5. Shri Paresh Banikya, Food Safety Officer, Goalpara.
6. Shri P. Bhattacharjya, Inspector, FCS & CA, Goalpara.
7. Shri M M Bin Ghalib, S/I, FCS & CA, Goalpara
8. Shri Kaushik Pathak, S/I, FCS & CA, Goalpara.
9. Shri Muzammelur Rahman, S/I, FCS & CA, Goalpara.
10. Shri Wahedullah, Secretary, Goalpara WS Society.
11. Smt. Nazmeen Nehar Ahmed, for HM, Bidyapith High School, Goalpara.
12. Shri Monoj Goswami, S/I, FCS & CA, Goalpara.
13. Smt. Mayashri Athporia, S/I, FCS & CA, Goalpara.
14. Shri Minmoy Dutta, Inspector, FCS & CA, Goalpara.

At the beginning, the Additional Deputy Commissioner & i/c Food, Civil Supplies & Consumer Affairs, Goalpara extended welcome to all the Officers present in the meeting and started the discussion regarding importance of the " World Consumer Rights Day " .

The Additional Deputy Commissioner & i/c FCS & CA, Goalpara informed in the discussion that in India an act for protection of the Consumers and the act is called "Consumer Protection Act,1986" and the aims of the act to provide consumers with effective safeguards against different types of exploitation such as defective goods, unsatisfactory services and unfair trade practices. This day provides an opportunity for individuals to highlight the importance of the consumer movement and the need to make every consumer more aware of their rights and responsibilities.


The Additional Deputy Commissioner & i/c FCS & CA, Goalpara also informed that some facts of the Consumer Protection Act,1986 that it provides consumers with speedy and inexpensive redressal grievance mechanism and specific relief or award of compensation. It recognizes six of the eight rights of the consumer as provided in the UN Charter. It envisages following rights of consumers (1) Right to Protection (2) Right to Information (3) Right to Choice (4) Right of Hearing (5) Right of Redressal (6) Right of Education..

The Additional Deputy Commissioner & i/c FCS & CA, Goalpara put his suggestion/opinion in the meeting that the Doctors services to be included under the purview of the Consumers Act in the interest of the public.

Shri H A Ahmed, Principal, Govt. BT College, Goalpara and Shri Dipakananda Choudhury who was present in the meeting on behalf of the Head Mistress, Central Girls' High School, Goalpara put their opinion to enter in the school syllabus as a subject of "Consumers Right" from the school level i.e. Lower Primary Level.


At last, the Additional Deputy Commissioner & i/c Food, Civil Supplies & Consumer Affairs, Goalpara requested all the officers present in the meeting to circulate the importance of the Consumers day amongst the public.

The meeting ended with a vote of thanks from the Chair.


Addl. Deputy Commissioner &
i/c Food, Civil Supplies & Consumer Affairs
Goalpara
Dated, March, 20th, 2018

No.GSG.15/96/PT/47
Copy to :

1. The Director, Food, Civil Supplies & Consumer Affairs, Assam, Bhangagarh, Guwahati-05 for kind information.
2. All Officers present in the meeting for information.
3. The DIO, NIC, Goalpara for information & necessary action. He is requested to upload in the District website accordingly.
4. The CA to DC, Goalpara for kind appraisal of the Deputy Commissioner.


Addl. Deputy Commissioner &
i/c Food, Civil Supplies & Consumer Affairs
Goalpara